



YACHT REFINISH WARRANTY (Above-waterline exterior)

TO (Warranty): _____

FOR (Vessel Name or Designation): _____

RE: (Our Quotation Number(s)): _____

1. INTERPRETATION

Reference to "we", "us" and "our" means Superyacht Solutions Limited. "Our work" means the coating materials and labour we supply and use to paint your vessel.

2. WARRANTY

(a) **The Warranty:** We provide a comprehensive warranty in relation to our workmanship. This warranty will:

- (i) Cover a period of (1) year from ___/___/___, the date that we practically completed our work (provided that work has subsequently been paid for in full).
- (ii) Cover our workmanship only for defects in paint comprising:
 - gross loss of gloss
 - major adhesion failure, peeling, delamination, crazing, blistering or cracking where these arise from a defect of workmanship.

(b) **Rectification at No Cost:** Should you call upon this warranty during the warranty period then we will honour the warranty by rectifying any of the above defects in our workmanship at no cost to you.

3. LIMITATIONS

(a) **General Exclusions:** This warranty will not extend to or include:

- (i) **Varnish:** clear timber finishes
- (ii) **Cosmetic:** minor cosmetic or paint film integrity defects which constitute 3% or less of the surface area of our work.
- (iii) **Structure:** any structural or aesthetic failure of coatings (paint or filler) arising from substrate flexing or movement or from the chemical, physical, electrochemical, thermal influence or corrosion of the substrate or the vessel's equipment, fittings or machinery or any defects of previous coatings lying beneath our work.
- (iv) **Neglect, Misuse or Abuse:** defects arising from neglect, misuse or abuse including but not limited to premature placement of the vessel into service, improper or lack of normal maintenance, repair work not carried out by us, wear and tear (including fender abrasion), the improper selection or use of cleaners, solvents, polishes, masking or wrapping materials, paints or other chemicals or a failure to observe the attached precautionary advice.
- (v) **Mishap:** accidents, war, acts of God, acid rain, pollution or other abnormal atmospheric conditions, osmotic blistering or erosion or other circumstances beyond our control.
- (vi) **Downtime:** all loss and damage suffered by you arising from defects of our work or rectification thereof, including but not limited to the costs of downtime, loss of use, lost revenue, demurrage, financing costs, insurance, haul-out charges, craneage, costs of transportation or delivery to the location nominated by us, living costs, crew costs, per diem expenses, storage costs, yard charges, disassembly and reassembly, and any other costs of preparing the vessel for rectification work, or any one or more of these.

(b) **Statutory Warranties:** Any and all implied warranties in relation to our work (**Implied Warranties**) are excluded to the fullest extent permitted by law. To the extent that we are unable to exclude the operation of any Implied Warranties, our liability for any breach of any Implied Warranty is limited to the re-supply of our work or (at our election) the cost of re-supplying our work.

4. CALLING UPON OUR WARRANTY

- (a) **Notice:** in the event of your wishing to call upon this warranty you must within the one year warranty period give us notice in writing describing the conditions which give rise to your claim. A notice may be sent to us at 16/F, Wing On Centre, 111 Connaught Road, Central, HK or by email to warranty@superyacht.com.hk
- (b) **Rectification:** Where this warranty applies, we will rectify or cause to be rectified qualifying defects as set out above in a timely fashion, but we reserve the sole right to select the time, place, personnel and materials to rectify any such qualifying defect.

5. LAW

This warranty is subject to the law of the Hong Kong S.A.R, the jurisdiction to which the parties hereby submit.

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Signed for and on behalf of
[Superyacht Solutions Limited]

Date:.....

.....
Signed for and on behalf of
[Insert customer name]

Date:.....



Schedule to Yacht Refinish Warranty

FAILURE TO OBSERVE ANY OF THE FOLLOWING PRECAUTIONS WILL RESULT IN DAMAGE TO YOUR VESSEL'S FINISH AND MAY VOID ANY WARRANTIES.

1. Conventional polyurethane coatings will **not** withstand prolonged immersion in water. Similarly, moisture must not be trapped against the painted surface or blistering and loss of adhesion **will** result. Common circumstances under which this can occur include wet cushions, covers, sailbags etc being left on the painted surface.
2. During maintenance painting, bottom painting, transportation, winterizing etc, **extreme caution** must be exercised in the use of 'plastic' masking film or shrinkwrapping. Trapping moisture between film and painted surface **will** cause blistering of paint. Even in the complete absence of moisture, tight wrapping of the painted surface with plastic film can readily cause irreparable damage. The mechanism by which this occurs is dramatically accelerated by heat. Dark colours exposed to the sun must **never** be wrapped in plastic film. Our testing indicates that a darker coloured polyurethane finish directly exposed to the sun and tightly wrapped with moistened plastic film can suffer irreparable damage in as little as two hours.
3. The use of abrasive products on the polyurethane surface will detract from its appearance and shorten its life. Such abrasives include but are not limited to bristled brushes & brooms, sandpaper, ScotchBrite or similar scouring pads, steel wool, coarse cutting compounds, as well as cleaning products such as Ajax, Comet, Jif, Cif etc.
4. The application of some solvents will mar the polyurethane finish.
5. Products intended for cleaning laid wooden decks are usually acidic. Repeated or prolonged contact with such materials can irreparably dull some polyurethane finishes. When cleaning decks, thoroughly and immediately rinse any painted surface which has contacted teak cleaner, particularly below wash ports, drains etc.
6. Metal polishes often contain acids. The acidic residue of such polishes can be washed onto nearby paintwork by rain, dew, spray etc. This will result in dulling and in particular, irreparably 'bleached' streaks in polyurethane coatings. Thoroughly detergent wash and fresh water rinse metal fittings immediately after polishing.
7. Do not apply silicone-containing polishes to the painted surface. This will render subsequent repairs to the finish very difficult, if not effectively impossible.
8. Abrasion by covers, tarps and even painters' masking paper can scratch & dull the polyurethane finish, particularly where wind action causes 'flapping' and chafing. Such chafing is dramatically accelerated by the presence of dust or grit between the cover and the polyurethane finish. Dusty or soiled fenders can quickly cause serious damage to the finish. Avoid using fender covers of harsh texture or prone to collecting grit.
9. Pressure washing with excessive pressures or with the lance held too close to the surface may cause damage to the coatings.

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The greatest enemy of any paint finish is the Sun. Shading any finish from UV will extend its life more than any other 'maintenance'.

*You have been provided with a small quantity of 'touch-up' paint from the original batch(es) used to paint your boat. This is intended for minor repairs to any localized damages. Superyacht Solutions is represented globally and we recommend that, in order to preserve your warranty, you engage us to undertake any repairs to our finish. If this is not possible, we strongly recommend you or your repairer contact Superyacht Solutions for technical advice **prior** to commencing any repair work.*

If in doubt, DON'T! Contact Superyacht Solutions for obligation-free technical advice.